

FEEDBACK FROM A SELECTION OF COURSE PARTICIPANTS 2010-11

The following comments are taken from a selection of council staff members, elected members and staff from partner organisations who either completed an evaluation form or gave feedback by email;

Age Awareness

- I feel quite aware of older people and age proofing, this has just added to my knowledge and has given me things to consider to benefit the public – a very good training session. Thank you!
- Really enjoyed the course – informal, informative and interactive.
- Very energetic facilitator, kept us motivated. Educational and informative!

Basic Skills Awareness

- Excellent course, excellent training provider. I would like to complete higher course, as I'm extremely interested in learning more. Roma was fab! ☺
- Excellent course and tutor – would like to learn more. Very useful for my job.

BSL Taster

- Would like to do another course if available. Inspiring morning. Thank you very much for your patience with me.
- This was a fantastic course. The tutor was fabulous. I will highly recommend this to others.
- Trainer excellent and extremely patient!

Deafblind Awareness

- Very useful

Disability Awareness

- Would be good to see some pictures of good and bad examples of problems affecting disability awareness

Dyslexia Awareness

- Found the training very good and well delivered.
- Very interesting. Will be of use in my workplace role. The enthusiasm of the tutor was evident in the energy of the presentation. Has really raised my awareness.
- Thoroughly enjoyable day, thank you.
- The trainer made the course very interesting and appeared very approachable. The course was very useful and informative and I enjoyed it very much.

Equalities Awareness

- Interesting day and discussions. Well presented.
- Would recommend all my team to do this course.

Equalities in Policy Development

- Very informative. Q&A at end useful. Thanks.
- Expected more time to be spent on impact assessments. Nevertheless course content still very helpful.

Equality Act 2010 – Employment Law

- Very good response to staff questions.
- Protected Characteristics needed to be listed earlier i.e. at the start.

Financial Capability

- Useful training session that will not only help support my work with young people but has also given me ideas in which I can achieve better financial capability myself personally.

Hate Crime Awareness

- The presenter's approach to the session was helpful and informative.
- Enjoyed session very informative keep up the good work.
- Very interesting session.

Intergenerational Working

- Very helpful, thank you.
- Excellent course and trainer, material well targeted.

Race Equality Training

- Excellent informative session.
- Very informative and well structured around the new legislation.
- Useful and informative.

Religious Awareness

- Excellent content. Wide-ranging, yet good focus.
- The trainer was good and listened and commented on all views throughout the course.

Say Something in Welsh – Online Learning Course

- Basically I have used the mp3 download of the first sessions, which have been really beneficial. I used it to coincide with my Mynediad 1 and used it between classes
- I have found the site very useful as a practice tool in between classes, and in particular over the holidays. I have used it to listen to the lessons and improve my listening as well as oral skills.
- I have downloaded the first 12 lessons on my phone and am working through them, up to number 6 at the moment, but keep going over the others, which is great. Personally, I think the style and content is great and is definitely help.

Welsh Taster Course

- Very good course for beginners in Welsh.
- I have been wanting to learn Welsh for a while, it's encouraged me to take it further.
- It was set out with enough time so that all understood before moving on.
- Always wanted to speak fluent Welsh and this has given me the drive to do so.